



Newgen's Provider Lifecycle Management Solution



A robust,
frictionless
provider
experience

Automated
provider
management

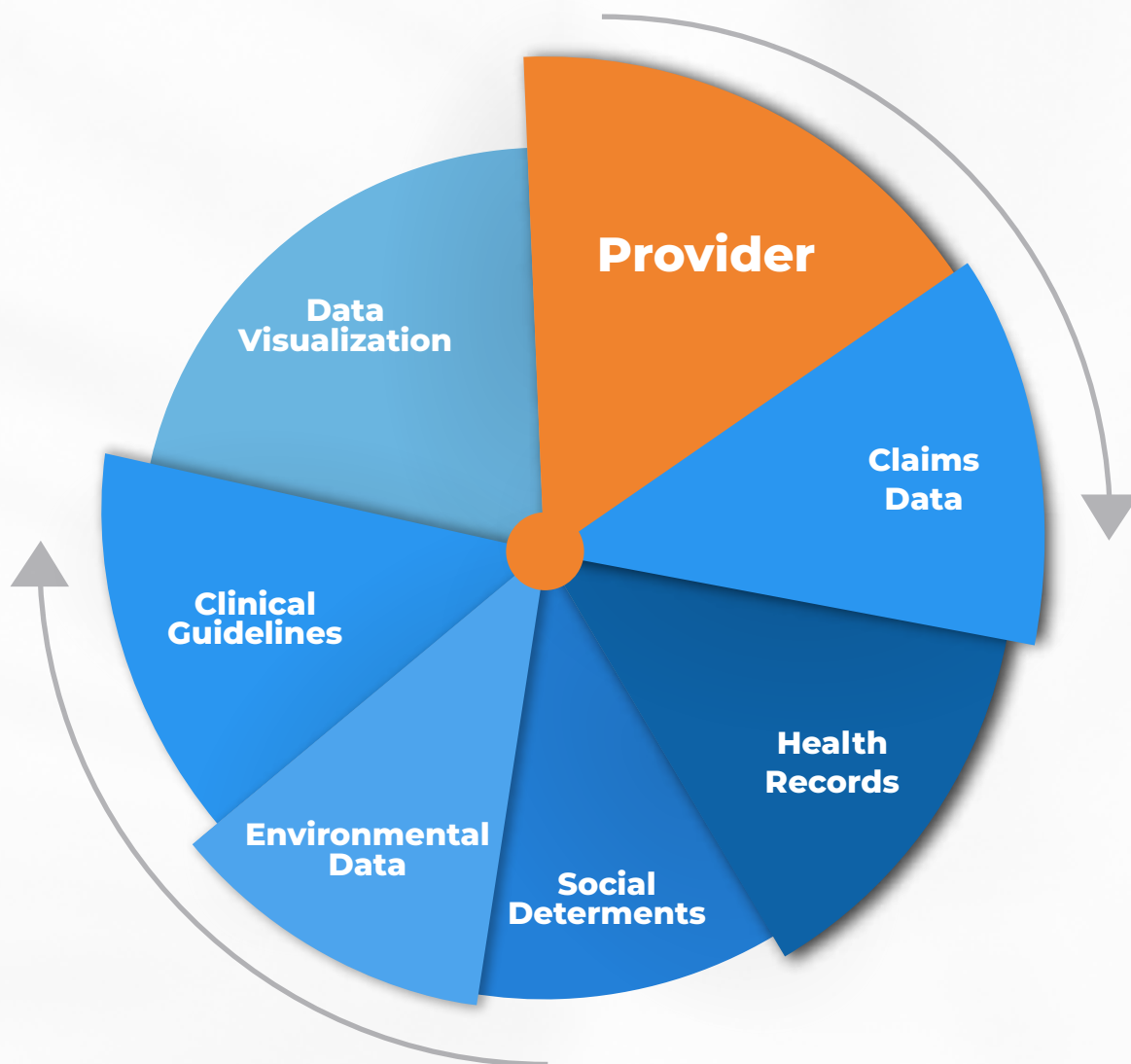
Responsiveness
to compliance
mandates and
members'
demands

Increase
quality standards
while providing
real-time
customer
service

Most providers have multiple health plans and intake channels to submit the required information. By eliminating paperwork and manual processes, they will be able to focus on the health outcomes of their members.

Newgen's Provider Lifecycle Management Solution streamlines the entire spectrum of interactions between payers and providers. The solution enables health plans to create an ecosystem with connected processes and secure provider data for payer integration, enabling seamless provider management.

Unlocking the Power of Digital Health through a Connected Provider Ecosystem



Key Challenges Faced by Healthcare Payers



High turnaround time, resulting in increased service level agreements and dissatisfied providers



Siloed processes, leading to duplication of work and low workforce productivity



High costs, brought on by labor-intensive manual processes



Low scalability, compelling users to be dependent on multiple systems while handling different products



Poor member satisfaction, impacting Star and HEDIS scores



Newgen's Provider Lifecycle Management Solution

The solution is built on a low code digital transformation platform—that connects micro-processes in the provider ecosystem. It helps build a quality network of providers, responsible for the healthcare of members, governed by Federal and State regulations. It integrates multiple functions, such as contract management, provider/facility onboarding, data maintenance, pricing, and self-service into a well-connected system. By leveraging the solution, health plans can eliminate the information silos and overcome data management challenges, foster providers' relations in the long run, and thrive in a highly dynamic environment.

Additionally, the solution:

Provides a self-service portal for seamless contracting, onboarding, and data maintenance

Facilitates rapid roll-out of products to the market

Streamlines and automates data transfers while leveraging cutting-edge technologies, such as artificial intelligence, machine learning, and robotics

Expedites information loading while ensuring providers are paid per the contracted rates and optimally utilizes data maintenance capabilities

Manages and validates the submitted information through national database repositories, resulting in better claims processing and member assignment

Leverages predictive analytics and offers comprehensive reporting for visibility and transparency into the network



End-to-end Solution for Health Plans



Why Choose Newgen's Provider Lifecycle Management Solution?

Reduce turnaround time

Ensure standardization and process automation, from contract initiation to claims processing

Improve star ratings

Resolve members' complaints in a prompt manner and mitigate CTM complaints

Boost HEDIS scores

Improve documentation and empower members to ensure transparency across provider engagement, health screening, and preventative healthcare

Enhance scalability

Leverage a low code-based, unified platform across multiple states, products, and complex provider onboarding systems, thereby improving scalability

Improve data quality and management

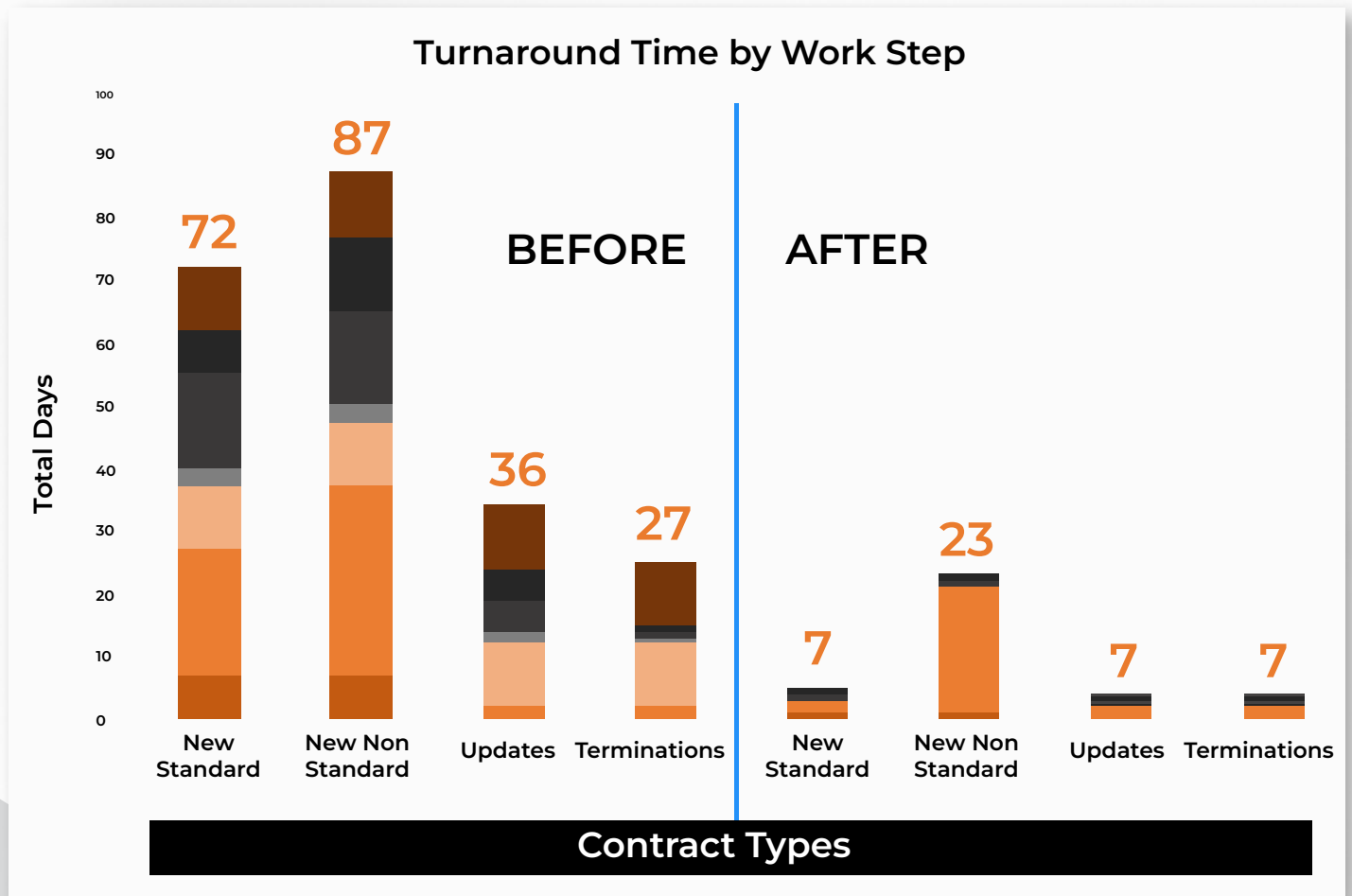
Eliminate multiple touchpoints by leveraging a comprehensive quality process with predefined business rules

Ensure visibility

Leverage real-time dashboards to ensure transparency in user-based reporting



Achieve Expedited Provider Onboarding



Transform Healthcare, Modernize with Newgen!

At Newgen, we understand the needs and expectations of various payers, providers, pharma, and members, and are committed to helping them build an intelligent, connected, and future-ready network.

Our dedicated Center of Excellence team provides leadership, innovation, and best practices, focusing on the needs of healthcare payers globally. The team works proactively on revamping technology frameworks to aid the successful realization of re-engineered business models—all of which are relevant today and tomorrow.



About Newgen

Newgen is the leading provider of a unified digital transformation platform with native process automation, content services, and communication management capabilities. Globally, successful enterprises rely on Newgen's industry-recognized low code application platform to develop and deploy complex, content-driven, and customer-engaging business applications on the cloud. From onboarding to service requests, lending to underwriting, and for many more use cases across industries. Newgen unlocks simple with speed and agility.

FOR SALES QUERY

APAC: +65 3157 6189
CANADA: +1-202-800-7783
AMERICAS: +1 (202) 800 7783
AUSTRALIA: +61 290 537 174
INDIA: +91 11 40773769
MEA: +973-1-619-8002, +971 44541365
EUROPE: +44 (0) 2036 514805

info@newgensoft.com
www.newgensoft.com

